

On-line Renewal Important Updates

<http://egovpharmacy.dhmh.maryland.gov/Mylicense%20Enterprise>

The Maryland Board of Pharmacy (MBoP) recently up-graded its on-line renewal system. In addition to Pharmacists, the new system now allows Pharmacy Technicians, Pharmacies and Wholesale Distributors to renew on-line. Transition to the new system has created a few challenges that may interfere with a licensee's ability to successfully renew on-line. The on-line renewal and the electronic verification systems are operational and accessible by clicking on the links posted on the MBoP Home page. Please note the following information related to the Board's progress in completing the on-line renewal system upgrade:

- Please immediately report any problems experienced in using the on-line system by sending an e-mail to: | michelle.hsu@maryland.gov
- The Board is unable to print the licenses currently; this problem will be resolved and the printed licenses will be mailed out as soon as possible.
- VISA and MASTER credit cards are the only cards acceptable for fee payment. AMERICAN EXPRESS and DISCOVER cards are not acceptable.
- To prevent interruptions to renewing licensees' ability to practice, the Board will provide verification letters to licensees and/or employers upon the request for those licensees that have documented usage of the on-line renewal system.
- As an alternative, renewing licensees can either mail or drop at the Board of Pharmacy's front desk their completed applications. The Board's location and mailing address is:

Maryland Board of Pharmacy
4201 Patterson Avenue
Baltimore, MD 21215

Thank you for your patience as the Maryland Board of Pharmacy continues to improve your licensure experience. **Please submit all verification letter requests to:**
Tiffany.Duncan@maryland.gov